

RETURN POLICY

Welcome to SavvyRenity!

This Return Policy applies to all products purchased through:

- <https://www.savvyrenity.com>

Our Return Policy forms part of, and must be read in conjunction with, our Terms and Conditions, Privacy Policy and Shipping Policy. We reserve the right to change this Return Policy at any time.

Only refunds are made, once the product has reached its destination and has been received by the buyer, no refunds are made for products that are in transit to be delivered or have not yet been delivered.

By making a purchase through the website you declare and agree to be bound by the conditions described below. Our Refund Policy does not affect your statutory rights.

1. REFUNDS

All payments for products and services are final and non-refundable, unless otherwise specified.

Non-participation in scheduled consultations, cancellation of scheduled consultations or cancellation of services does not guarantee a refund. Refund requests will be considered on a case-by-case basis and will be issued at our sole discretion.

2. DEFECTIVE OR DAMAGED PRODUCTS

We do our best to avoid any damage or defect in your products, however, if upon receipt of the product, it is defective or damaged and you need to exchange the product for the same or need a refund, please contact us through our contact information. Only in these cases we will assume the value of the shipment. In case you request a refund, the value of the shipment will also be refunded.

The return request for defective or damaged product must contain the following:

- Full name of the person who placed the order.
- Order number.
- Proof of damage or defect of the product (photo or video).

3. PROCESSING YOUR REFUND

Once your return has been received and accepted, please allow 3 to 5 business days for your return to be processed. If your return does not meet the conditions listed, the package will be sent back to you at your expense. If your return has been accepted, your refund will be issued and you will receive a return confirmation email. Your refund will be completed via the original payment method, with the amount of return shipping deducted from your refund.

4. UNDELIVERABLE PACKAGE

Undeliverable packages that are returned to us will not automatically be re-shipped. If you would like to make any changes to the delivery address, you are responsible for any re-shipping fees.

5. CONTACT US

If you have questions about this Return Policy, please contact us through our contact page or via the contact information below:

SavvyRenity.

admin@savvyrenity.com

469-454-8580